PRIMUS CLOUD SOLUTIONS

How small and mid-size companies actually adopt the cloud: three findings from doctoral research

1 Trust decides, not technology

The adoption decision turned on trust in the provider and the process, not on feature lists.

What it means for your audit: you see the exact access policy, the counting method and every finding in writing.

2 Preparation predicted performance

Companies that prepared before adopting saw the performance gains; companies that bought first and prepared later mostly did not.

What it means for your audit: the audit's 90-day action plan sequences each change so the team is ready before it lands.

3 The software was the easy part

The disappointments came from decisions nobody had made explicit: who owns the system, what it costs every month, and who answers when it surprises you.

What it means for your audit: every audit finding names an owner and a decision, not just a setting to change.

SOURCE

From the dissertation "Analyzing the Impact of Cloud Computing in SMEs: A Study of Adoption, User Experience, and Performance in Cameroon", Dr. Primus Vekuh, PhD in Information Technology, University of the Cumberlands, April 2024. Read it in full: https://doi.org/10.5281/zenodo.23956928